

## Gold Standard Application Program

Thank you for being a NanoPioneer and for your order of Nansulate® thermal insulation coatings. We strive to provide exceptional customer support via our Gold Standard Application Program.

Attached are the simple details of this program, including a brief questionnaire about your needs in order to facilitate personalized support for your application. We like to begin by scheduling an initial 15 minute Webex call. We will provide you with a virtual conference call number and web link for our virtual meeting so that we can use screen sharing technology to discuss your project and illustrate your application process.

Please call us at either 800-767-3998 or +1 239-254-0346 to schedule your virtual meeting call so that our Application Team can answer questions, ensure that you have the proper specifications to achieve your objectives, and review the Equipment Checklist so that you will have the tools that you will need for a successful project.

We look forward to providing you with personalized application assistance for your specific application.



### **GOLD STANDARD APPLICATION PROGRAM**



**The Gold Standard Application Program is included for every customer project at no charge.**

1. You will be provided with your own personal Application Advisor who will walk you through your Pilot Project and Full Scale Plant Adoption.
2. You will be provided with Webex Conference Call for your team, designed specifically for your application. Approximate time is 15 minutes.
3. You will receive an Application Handbook with Surface Preparation Checklists, Equipment Checklists and Step-by-Step instructions for your application, including an easy to track Application Log designed for your project.
4. When you provide us with your application date(s), we will dedicate your Application Advisor to be on call for you at any time during your scheduled application(s) in case any questions arise.

**Platinum Level Support, Add-ons which are fee based (Please contact us for pricing):**

1. You may rent a Dry Film Thickness (DFT) Gauge to ensure that your total application coverage is accurate.
2. We can arrange an On-Site Application Trainer to visit your facility and train your crew in person.
3. We can quote your Project price **inclusive of installation** by a Professional Installer and provide a complete turn-key solution with installation included.

## Gold Standard Application Questionnaire

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The questions below assist us and your Application Advisor in providing you with our Gold Standard Application Service. Please return this questionnaire to us via:  
Email: [contact@nansulate.com](mailto:contact@nansulate.com) OR Fax: +1 239-254-1381.

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Location of Application(s): \_\_\_\_\_ Contact Phone: \_\_\_\_\_

\_\_\_\_\_ Contact Email: \_\_\_\_\_

Product(s) Purchased for Project: \_\_\_\_\_

Equipment/Surface Description for Application: \_\_\_\_\_

Surface Temperature of Application Area: \_\_\_\_\_ Indoor or Outdoor: \_\_\_\_\_

Desired Surface Temperature Reduction: \_\_\_\_\_ Employee Safety Requirement (Y or N): \_\_\_\_\_

Desired date/time for Webex Conference Call: \_\_\_\_\_

Planned Date(s) of Application: \_\_\_\_\_

Product being applied by (circle):

Our Own Crew / Outside Contractor / Professional Installer (Platinum Level Support)

Please circle the Platinum Level Support Ad-Ons you are interested in:

Rental of DFT Gauge / On-Site Application Trainer / Professional Installer

Do you need information on Application Equipment (Y or N): \_\_\_\_\_

If doing a Pilot Project, describe how you are measuring the performance of the coatings:

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